

Hästens Warranty Letter

Köping 01 March 2011

DEAR CUSTOMER

A Hästens bed is built to last, using nature's finest materials. We are confident that your bed will bring you restful nights and joyful mornings for many, many years. Keep in mind though that a Hästens, like all natural products, needs care to maintain at the highest level of quality.

WARRANTY

Hästens follows the local consumer laws. In the Netherlands that means that we have a 3 year warranty for product faults. In that time we will repair or replace a faulty product. On top of that Hästens has decided to have an extend warranty for spring and frame breakage. This warranty is valid for 25 years. This 25 years warranty is valid from the day of the invoice of your bed and covers all breakage of springs or breakage of the frame through normal use. Hästens also has an extended warranty of 5 years on the motors in our adjustable beds. The extended warranties are given to the original customer and are valid within the country of purchase, and you need the original receipt from the authorized Hästens dealer when you claim the bed. If you need assistance with repairing your bed, please make sure to get helped by a certified Hästens technician, as faults caused by trying to repair the bed and misuse will not be covered by the warranty. For a complete list of the Authorized dealers who work with Certified service technicians, please visit hastens.com.

TAKE CARE OF YOUR HÄSTENS

To ensure that your Hästens remains at the highest quality it is important to care for your bed. It is simple, and it pro-longs the life of your bed. We have included the care instructions for your convenience in this letter.

Best regards,



Morgan Ekskär,
Quality Manager
Hästens Sängar AB